

**The Rural Community Water District of Georgetown County**

2360 North Fraser Street • P.O. Box 692 • Georgetown, SC 29442  
Telephone (843) 546-9003 • Fax (843) 546-1031 • Email: RCWD@SCCCTV.NET

**Board Members**

Nelson E. Brown, Chairman          Randolph L. Harrelson, Sr., Vice Chairman  
Charles C. King, Secretary  
Cleveland Holmes                  Gregory L. Russell

**Water Leak Adjustment Request Form**

The District allows **one** water leak adjustment within a twelve-month consecutive period for residential customers only. A repair invoice/receipt must be submitted with this form.

Please allow at least one week for processing. If the request is approved, the adjustment will be applied to the account balance.

Account Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Account # \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Please provide a brief explanation of the leak that was repaired along with the repair date.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Completion of this form does not guarantee a leak adjustment will be given. Customer is responsible to maintain full payment of the balance until the request is granted or denial of request is communicated to the customer. Any bills not paid by the due date may be subject to a late penalty and/or termination of service.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Circumstances that *may* qualify for a leak adjustment:**

- **Service line leak**
- **Leak behind a wall**
- **Leak under a driveway**

**Circumstances that do not qualify for a leak adjustment:**

- **Swimming pool fill**
- **Hoses left running**
- **Toilet leaks**
- **Power washing**
- **New sod**
- **Unexplained usage**